

# Logan Hall

JUNIOR SOFTWARE DEVELOPER

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## SUMMARY

Enthusiastic IT professional with over 12 years of experience in the field. Comfortable working with others as well as tackling issues alone, and getting the best results in either setting. Repeatedly successful in cutting deployment times of computer images up to 40%.

## EXPERIENCE

### **Essity Corporation, Harrodsburg KY — IT Support Analyst**

Jun 2023 - Current

Ticket routing/level 3 resolution, Imaging and deployment, Remote/on-site support, Application updates/rollouts, both client- and server-side, MS updates and Windows version testing, Commonly used Active Directory, Print Server Administration, Asset Management, Purchasing

### **Kentucky Housing Corp, Frankfort KY — Technical Support Specialist**

Aug 2021 - Jan 2023

Ticket routing/level 3 resolution, Imaging and deployment, SCCM Administration, Image creation, Remote/on-site support, Application updates/rollouts, both client- and server-side, MS updates and Windows version testing, Commonly used Active Directory

### **Tailor Made Compounding, Nicholasville KY — IT Manager**

Nov 2019 - Aug 2021

Testing/training of custom EMR software, Salesforce coding/report creation, created IT dept., adopted Asset Management system, performed VoIP system switchover, built network at a new company location, Google Workspace admin, Wordpress site admin/development

### **Kentucky Utilities Co, Lexington KY — Tier 3 Support**

Aug 2015 - Oct 2018

Remote and desk-side support, equipment provisioning and installation, MDT/SCCM/Image administration, ticket creation and routing, inventory management, thin client installation and troubleshooting, Appsense integration, Windows 10 testing, computer refreshes

## SKILLS

Agile, Scrum, Kanban, Waterfall  
AWS, GCP, Azure, React, React Native  
Bootstrap, HTML, CSS, JavaScript  
Node.js, MongoDB, Python  
Git/GitHub, REST APIs, CI/CD, DevOps  
SDLC, Object Oriented Programming  
Windows, Linux, Active Directory  
PostgreSQL, Docker, Kubernetes

## AWARDS

Certificate of Completion Web Design Fundamentals

Certificate of Completion Data Structures and Algorithms with Python

Certificate of Completion SQL and Data Modeling with Python

Certificate of Completion SDLC, DevOps, and CI/CD with Python

## EDUCATION

### **Nucamp Coding Bootcamp, nucamp.co — Full-Stack Software Engineering**

Nov 2022 - Nov 2023

Contains Web Development, Front-End, and Back-end Programming. Includes languages, APIs, and frameworks such as HTML5, CSS3, JavaScript, Node.js, React, React Native, Python, PostgreSQL, Bootstrap, MongoDB. Hands-on experience with SDLC, CI/CD, DevOps, Azure, AWS, and GCP.